

Warranty

POWER ELECTRONICS guarantees supply against any anomaly which can be directly and exclusively attributed to design, fabrication, manufacture or material defect, thus in case those faults or defects are identified before the end of warranty, POWER ELECTRONICS undertakes to repair them in a maximum time span of 24/48h. POWER ELECTRONICS provides its clients with a 24h/365 days a year technical service. Lacking a specific agreement in particular terms, the period of the warranty is of THREE years. In application of that warranty, POWER ELECTRONICS commits to repair or replace the faulty parts. The client must communicate to POWER ELECTRONICS immediately any obvious defect, describing its nature in detail and allowing POWER ELECTRONICS to control and correct this fault. The possible expenses caused by transport, customs, expenses, etc and those related to dismounting and assembling the corrected or substituted part, will be covered by POWER ELECTRONICS, except in those cases in which the client wishes to carry out those tasks with the previous approval by POWER ELECTRONICS, which no cost for the manufacturer.



The warranty will only be valid when the transport, storage, assembly, installation, commissioning, functioning and maintenance in the delivery have all been carried out correctly by authorized personnel and in accordance with the enclosed instructions manual. The warranty exclusively includes the repair of defects and/or exchange of faulty parts on our own products. The warranty will be void in normal cases of wear and tear, being ordinary caused by functioning or external causes, or extraordinary caused by an overcharge of work load, wrong use or external causes as can be excessive humidity, dust, corroding products, electromagnetic fields, static energy, fluctuations in the quality of the electrical supply, etc. And, does not cover defects caused by accidents, by transport, inadequate storage or conservation, and in general faults which are not attributable or are out of POWER ELECTRONICS' control.

The client does not have authorization to personally repair, or do so through a third party, nor can he send the equipment to be corrected or replaced, without the specific authorization by POWER ELECTRONICS. The warranty will be void if the client or any third parties make any intervention, modification, or repair without the previous written consent by POWER ELECTRONICS, or if they do not fulfill the immediate requirements to avoid an aggravation of the damage. The warranty will not cover in any case the damage, whether direct or not, to people or objects, and in no case will the faulty equipment include compensation or payment for lack of productivity by the client or by the final user, and this is the only warranty given to the client, substituting any previous mentioned conditions or warranty, both implicit and legal, which have not been expressly accepted by POWER ELECTRONICS. The warranty always frees POWER ELECTRONICS from having to answer to faults which occur after the mentioned period. The repair or replacement of a faulty equipment at arrival will not modify the initial date of the warranty period for the global equipment. The substituted equipment will be property of POWER ELECTRONICS.